

Please keep this letter handy until the work is complete ::

Important Information – Severn Trent

7 August 2026

Dear customer

Aldford Bridge Reopening Early

We're pleased to share some good news. Thanks to the hard work of our teams on site, we have been able to complete the work on Aldford Bridge **12 days earlier than planned**.

This means the bridge will reopen to vehicle traffic on **Saturday 8 August 2026**, giving residents, businesses and road users access sooner than expected.

We were able to finish ahead of schedule because ground conditions were better than anticipated and some of the risks we planned for during the design stage did not arise.

We know the bridge closure has caused inconvenience and disruption, and we would like to sincerely thank everyone for their patience, understanding and support while this essential work has been carried out. We hope reopening the bridge early will make a real difference for those who have been affected.

Next Phase of Work

Because we've been able to accelerate the programme, we will also be bringing forward the next stage of the project.

From **Monday 10 August 2026**, temporary traffic lights will be in place on **Chester Road**, between the junctions of **Church Lane** and **Green Lake Lane**.

This phase of work is expected to be completed by **Thursday 20 August 2026**. Please refer to the programme of works on page 3 to help plan your journeys.

While reopening the bridge is an important milestone, we recognise that the remaining works will continue to cause some disruption. We're sorry for the inconvenience this may cause and want to reassure you that we're doing everything we can to complete the project safely and as quickly as possible.

Thank you for your continued patience and support as we carry out these essential improvements.

Severn Trent-Funded Shuttle Bus

We are continuing to work closely with the council and local bus operator regarding transport arrangements during the project. To save disruption the shuttle bus service will continue until Wednesday 2 September 2026, when normal service will resume.

Once again, thank you for your patience and support. We're delighted to be able to reopen Aldford Bridge ahead of schedule and appreciate the understanding shown by the local community throughout these works.

Will my water supply be affected?

If we need to temporarily interrupt your water supply, we'll let you know in advance by delivering a **pink notification card**. This will include the **date and time slot** of the interruption. We'll always do our best to keep any interruption to an absolute minimum. If you have specific needs or access requirements, please get in touch so we can support you.

Retail Businesses

If you own or operate a business that receives visiting customers who purchase goods or services from you, and our works are affecting your sales income, please contact our Business Loss Team at **businessloss@severntrent.co.uk** for further advice.

Stay up to date with progress, we're here to help:

If you have any questions about this work, please speak to the team onsite or you can contact me directly on **07971 304604** between 8:00am and 4:00pm, Monday to Friday.

You can also get the latest updates on our website at **<https://www.stwater.co.uk/planned-improvements>**

If you experience any issues with your water or sewerage service while the work is taking place, please call our 24-hour operations centre on **0800 783 4444**.

Yours faithfully,

Catherine Webb

Community Communications Officer - Severn Trent



Phase	Where	Start Date	End Date	Traffic Management
2	Junction Church Lane along Chester Rd to junction Green Lake Lane	10.08.26	20.08.26	Traffic Signals
3	B5130 Chester Road, near Stannage Lane, Churton	21.08.26	02.09.26	Road Closure
4	Junction of Green Lake Lane along Chester Rd towards Churton	03.09.26	18.10.26	Rolling Traffic Signals

Please note dates may change, we'll keep you updated as our work progresses